My return to Aesculap AG - Aesculap Technical Service (ATS)

Customer Number* _____

Name* _____

Location* _____

Contact Person* _____

Phone* _____

Fax _____

E-Mail* _____

Please return the completed form to:
ats@aesculap.de
or alternatively by fax to:
07461 / 7036808

A return is only possible if it is registered with our customer service within one week of receipt of goods.

Goods to be returned:

Delivery Note/Invoice Number(s)*: _____

Is/Are the entire shipment(s) being returned? YES ☐ Reason for Return [1] ☐

**Mandatory Information* NO ☐ Please fill out the following table [2]:

Article Number	Amount	Reason for Return	Comment [2]

[1] Please provide a return reason (code) according to the following list (page 2), thank you! Filling out the table is not necessary in this case.

[2] Please enter any different or additional delivery note/invoice numbers directly next to the affected item in the "Comment" column.

I confirm with my signature that the goods are in a marketable condition according to AMG (MPA) / MPG (MDA). The goods are still sufficiently durable, originally packaged, not damaged, labeled, stickered, soiled, or opened. Furthermore, I confirm with my signature that goods that are not suitable for storage may be destroyed by Aesculap AG on my behalf.

Date: _____

Signature: _____

Thank you for your support!

Reasons for returns:

Ref. No.	Reason for return
1	Incorrect or wrong delivery (unordered item or incorrect delivery quantity)
2	Incorrect or wrong order
3	Exchange of foreign item or successor model not accepted
4	delivery time too long
5	Other. Please specify in the 'Remarks' column.

Please send the returned goods to:
Aesculap AG
Aesculap Technischer Service (ATS)
Am Aesculap-Platz
78532 Tuttlingen
Germany

To register a delivery / shipping complaint or product complaint, please contact your customer service representative by phone.

Please note the valid return guidelines of the Aesculap Technical Service (ATS) before registering a return. You can find these special terms and conditions on our homepage at **www.bbraun.com/ats**.